







Recommended "Commercial" HP Care Pack Services—Imaging and Printing

August, 2010

Product family	PL	Series	Standard Warranty	Recommended HP Care Pack Services	Part number	Cdn List price	HP Installation Services	Part number	Cdn list price		
	HP ScanJet	4X Pro 1000	1-yr exchange	3-yr next-day exchange	UT949E	\$61	Single Unit Installation	UH375E	\$186		
		4X 7000	1-yr exchange	3-yr next-day exchange	UN477E	\$249	Single Unit Installation	UG837E	\$374		
		4X 7000n	1-yr exchange	3-yr next-day exchange	UQ489E	\$561	Single Unit Installation	UQ487E	\$374		
		4X 7650 / N7710	1-yr exchange	3-yr next-day exchange	UH250E	\$161	Single Unit Installation	UG837E	\$374		
		4X N6010 / N6310	1-yr exchange	3-yr next-day exchange	UH260E	\$86	Single Unit Installation	UH375E	\$186		
		4X 7800 / 5000	1-yr exchange	3-yr next-day exchange	UH370E	\$186	Single Unit Installation	UG837E	\$374		
		4X N6350 / 8270	1-yr exchange	3-yr next-day exchange	U4939E	\$211	Single Unit Installation	UG837E	\$374		
		4X 8350 / 8390 / N8420 / N8460	1-yr exchange	3-yr next-day onsite exchange	U4938E	\$424	Single Unit Installation	UG837E	\$374		
		4X N9000	1-yr next-day onsite	3-yr next-day onsite	UT433E	\$1,049	Single Unit Installation	UJ992E	\$624		
		4X N9120	3-yr next-day onsite	3-yr next-day onsite	UJ990E	\$1,124	Single Unit Installation	UJ992E	\$624		
	HP Mono LaserJet	8A P2015	1-yr return to HP	3-yr next-day exchange	H5465E	\$111	Single Unit Installation	H3110E	\$211		
		8A P2035/P2055	1-yr return to HP	3-yr next-day exchange	UK929E	\$74	Single Unit Installation	H3110E	\$211		
		PQ P3015	1-yr return to HP	3-yr next-day exchange	UP871E	\$199	Single Unit Installation	UC742E	\$249		
		PQ P4014	1-yr return to HP	3-yr next-day onsite	UK523E	\$311	Single Unit Installation	UC742E	\$249		
		PQ P4015	1-yr return to HP	3-yr next-day onsite	H5479E	\$436	Single Unit Installation	UC742E	\$249		
		PQ P4515	1-yr return to HP	3-yr next-day onsite	UJ516E	\$624	Single Unit Installation	UC742E	\$249		
		PQ 4350 / 5200	1-yr return to HP	3-yr next-day onsite	U3469E	\$624	Single Unit Installation	UC742E	\$249		
		PQ 9040 / 9050	1-yr next-day onsite	3-yr next-day onsite	H7694E	\$1,624	Single Unit Installation	H7621E	\$624		
			HP LaserJet MFPs	MA 3050 / 3052 / 3055 / M1522 MFP	1-yr return to HP	3-yr next-day exchange	U9810E	\$186	Single Unit Installation	H3110E	\$211
MA M2727 MFP	1-yr return to HP			3-yr next-day exchange	H5471E	\$199	Single Unit Installation	H3110E	\$211		
T2 CM101x / CM1312 MFP	1-yr return to HP			3-yr next-day exchange	UE201E	\$186	Single Unit Installation	H3110E	\$211		
T2 CM2320 MFP	1-yr next-day onsite			3-yr next-day onsite	UJ574E	\$249	Single Unit Installation	H3110E	\$211		
T2 2800 AIO	1-yr next-day onsite			3-yr next-day onsite	UA337E	\$324	Single Unit Installation	H3110E	\$211		
C5 M3027 MFP	1-yr next-day onsite			3-yr next-day onsite	UF005E	\$749	Single Unit Installation	U2010E	\$436		
C5 M3035 MFP	1-yr next-day onsite			3-yr next-day onsite	UE685E	\$811	Single Unit Installation	U2010E	\$436		
C5 M4345 MFP	1-yr next-day onsite			3-yr next-day onsite	H7668E	\$1,349	Single Unit Installation	U2010E	\$436		
C5 M5025 MFP	1-yr next-day onsite			3-yr next-day onsite	UE719E	\$1,499	Single Unit Installation	U2014E	\$499		
C5 M5035 MFP	1-yr next-day onsite			3-yr next-day onsite	UE670E	\$1,499	Single Unit Installation	U2014E	\$499		
C5 M9040 MFP / M9050 MFP	1-yr next-day onsite			3-yr next-day onsite	H7700E	\$3,374	Single Unit Installation	U2014E	\$499		
ST CM3530 MFP	1-yr next-day onsite			3-yr next-day onsite	UK937E	\$1,249	Single Unit Installation	U2010E	\$436		
ST Color LJ CM4730 MFP	1-yr next-day onsite			3-yr next-day onsite	HC113E	\$2,124	Single Unit Installation	U2010E	\$436		
ST Color LJ CM6030 / CM6040 MFP	1-yr next-day onsite			3-yr next-day onsite	UJ165E	\$3,749	Single Unit Installation	U2014E	\$499		
	HP Color LaserJet			LY CP2025n	1-yr return to HP	3-yr next-day exchange	UL385E	\$124	Single Unit Installation	H3110E	\$211
		AK CP3505	1-yr next-day onsite	3-yr next-day onsite	U8037E	\$311	Single Unit Installation	H3110E	\$211		
		AK CP3525n	1-yr next-day onsite	3-yr next-day onsite	UL367E	\$286	Single Unit Installation	H3110E	\$211		
		AK CP4005 / CP4025n	1-yr next-day onsite	3-yr next-day onsite	UG825E	\$499	Single Unit Installation	H2872E	\$374		
		AK CP4525n	1-yr next-day onsite	3-yr next-day onsite	US186E	\$749	Single Unit Installation	H2872E	\$374		
		AK 4700	1-yr next-day onsite	3-yr next-day onsite	H3113E	\$749	Single Unit Installation	H2872E	\$374		
		AK 5550	1-yr next-day onsite	3-yr next-day onsite	H5549E	\$2,061	Single Unit Installation	H2872E	\$374		
		AK CP6015	1-yr next-day onsite	3-yr next-day onsite	UJ177E	\$1,749	Single Unit Installation	H2872E	\$374		
			HP Designjet series	30 110 / 130	1-yr next-day onsite	3-yr next-day onsite	U3477E	\$536	Single Unit Installation	UC744E	\$374
				30 111	1-yr next-day onsite	3-yr next-day onsite	UV230E	\$536	Single Unit Installation	UC744E	\$374
30 T610	1-yr next-day onsite			3-yr next-day onsite	UG750E	\$936	Single Unit Installation	H4518E	\$536		
30 T620 24"	1-yr next-day onsite			3-yr next-day onsite	US263E	\$749	Single Unit Installation	H4518E	\$536		
30 T770 24"	1-yr next-day onsite			3-yr next-day onsite	UU957E	\$999	Single Unit Installation	H4518E	\$536		
30 T770 44"	1-yr next-day onsite			3-yr next-day onsite	US251E	\$1,061	Single Unit Installation	H4518E	\$536		
30 4020	1-yr next-day onsite			3-yr next-day onsite	UN412E	\$2,499	Single Unit Installation	H4518E	\$536		
30 T1120 24" / P5 24"	1-yr next-day onsite			3-yr next-day onsite	UN427E	\$974	Single Unit Installation	H4518E	\$536		
30 T1120 44" / P5 44"	1-yr next-day onsite			3-yr next-day onsite	UN442E	\$1,499	Single Unit Installation	H4518E	\$536		
30 T1100 MFP / T1120 HD-MFP	1-yr next-day onsite			3-yr next-day onsite	UH467E	\$4,419	Single Unit Installation	H4518E	\$536		
30 T1120 SD-MFP	1-yr next-day onsite			3-yr next-day onsite	UN382E	\$3,611	Single Unit Installation	H4518E	\$536		
30 T1200 44"	1-yr next-day onsite			3-yr next-day onsite	US237E	\$1,624	Single Unit Installation	H4518E	\$536		
30 T1200 HD-MFP	1-yr next-day onsite			3-yr next-day onsite	UT911E	\$5,499	Single Unit Installation	H4518E	\$536		
30 4500mfp	1-yr next-day onsite			3-yr next-day onsite	UD644E	\$5,124	Single Unit Installation	H4518E	\$536		
30 4520	1-yr next-day onsite			3-yr next-day onsite	UN397E	\$3,499	Single Unit Installation	H4518E	\$536		
30 4520 Scanner	1-yr next-day onsite			3-yr next-day onsite	UL639E	\$3,124	Single Unit Installation	H4518E	\$536		
30 4520 HD-MFP	1-yr next-day onsite			3-yr next-day onsite	UN367E	\$5,624	Single Unit Installation	H4518E	\$536		
30 Z6100-42	1-yr next-day onsite			3-yr next-day onsite	H5504E	\$3,374	Single Unit Installation	H4518E	\$536		
30 Z6100-60	1-yr next-day onsite			3-yr next-day onsite	UG731E	\$3,811	Single Unit Installation	H4518E	\$536		
30 Z2100 series	1-yr next-day onsite			3-yr next-day onsite	UF017E	\$1,374	Single Unit Installation	H4518E	\$536		
30 Z3100 series/Z3200 24"/44"	1-yr next-day onsite			3-yr next-day onsite	UF035E	\$1,874	Single Unit Installation	H4518E	\$536		
30 Z5200 44"	1-yr next-day onsite			3-yr next-day onsite	UV210E	\$2,124	Single Unit Installation	H4518E	\$536		
30 L25500 42"	1-yr next-day onsite			3-yr next-day onsite	US203E	\$4,124	N/A	N/A	NA		
30 L25500 60"	1-yr next-day onsite			3-yr next-day onsite	US218E	\$5,749	N/A	N/A	NA		
	HP Digital Sender (PL MC)	MC 9250C	1-yr next-day onsite	3-yr next-day onsite	U4659E	\$1,499	N/A	N/A	N/A		
DASH	Direct Access Support	O6	2nd Level Phone Support for Commercial Printers	N/A	1 Year 24X7 DASH 50 Incidents	UA791E	\$2,733	NA	NA		

HP Care Pack Lookup tool: <http://www.hp.com/go/lookuptool>

Return to HP warranty requires carry-in or shipping to an authorized HP service center for repair.

HP Care Pack Service for commercial printing products: 1-800-633-3600. HP Warranty Support: 1-800-HP-INVENT

1-Year Exchange will provide for a replacement unit within 5-7 days either through the dealer the product was purchased from or from HP. Next Day Exchange provides for overnight exchange delivery of a replacement unit.

Next-Day Onsite provides for an authorized HP technician to be deployed onsite by the next business day to perform repairs on the defective product.

